

## Covid-19 | 7th External Stakeholder Communiqué | 09 July 2020

Dear Customer, Dear Stakeholder,

The facts on hand have led us to conclude that we will need to live with this pandemic for the next 12 months, and possibly up to 24 months. It is on this basis that our efforts are now directed to taking measures appropriate for us to work, research and collaborate with clients, suppliers and regulators in a manner that is sustainable, as close to normal as possible while ensuring safety. Next week we will be holding our first client on-site-audit since March. We already have in place protocols to welcome on site visitors, auditors and inspectors. We can also perform remote audits by video and provide auditors access to GMP data on a real-time basis via internet.

**Health & Safety** - Since day one Hovione's focus has been to ensure that all Team Members are safe and feel supported. We have been planning the progressive and safe return from work from home to work in our premises, on a site-by-site basis and in alignment with the country's directives and lockdown lift phases. In our Portuguese sites, after implementation of additional measures to guarantee everyone's safety, 274 people are now back working on site following a rotation strategy. In the other sites, the adequate safety measures are being implemented so people can start their gradual return by end of July. Everyone working on-site continues to follow the defined our Contingency Plan to minimize risks.

All sites operate as normal on a 24/7 basis. The usual measures: strict social distancing, face coverings, hand washing etc.. apply. Efforts to expand canteen capacity and enhanced office social distancing measures to accommodate increasing attendance on site are underway.

<b>Portugal</b>	The region of Lisbon and Tagus Valley continues to be where most new cases are registered. Despite the measures applied there is still no decrease in cases. At Hovione Portugal we have not registered any new cases since May 28. In our sites, Stage 1 of the Team Members' return from home plan is progressing on plan.
<b>Ireland</b>	Ireland continues to ease restrictions with the final Phase 4 on schedule for July 20 <sup>th</sup> . The Government continues to advise against travel abroad and those entering the country are required to self-isolate for 14 days unless designated as 'critical workers' who may qualify for exemption as long as they follow strict protocol agreed with host.
<b>Macau</b>	In Macau, there are no new cases. All schools except kindergarten remain open. Most of the sport facilities have reopened. China-Macau border crossing restriction remains except closed except to holders of work permits with negative test certificates. Most of our Chinese team members who met the criteria to cross the border are now moving between Zhuhai and Macau on daily basis.
<b>New Jersey</b>	In New Jersey, the Public Health Emergency state remains in force. Effective July 3 <sup>rd</sup> outdoor gatherings are increased to 500 people. Indoor gatherings continue to be limited to 25% capacity with a maximum of 100 people. At the NJ site, no new cases to report.

**Supply chain, Production and Customers:** There are many small issues with deliveries that have reduced efficiency, but we have not seen, and do not expect to see, any disruptions. We have not seen any drop in demand. We remain essentially on budget although we have noted a drop in our operations' efficiency.

### Social Responsibility

- Our webpage continues to provide updates and details of our response to the crisis. Safety data at Hovione is not confidential: we share all our Covid-19 related materials.
- We are promoting a [webinar](#) to share Hovione's best practices worldwide and seeking others' experience. You are welcome to attend – click [here](#) to register.
- Our Portugal summer interns have launched ABC-Covid, a contest for the best 1 minute video made by, and for, school aged students to prepare for the return to school – [www.abcovid.pt](http://www.abcovid.pt) .

Unfortunately, our communities will face unprecedented social and economic challenges in the next few months. This will test all of us. We need to remain focused and deliver, but generosity, compassion and humanity will need to play a part in our day-to-day work.

Lisbon, 9th July, 2020

Hovione Communications ([ipina@hovione.com](mailto:ipina@hovione.com))

[Click here for our previous External Stakeholder Communiqués](#)