

Covid-19 | 4th External Stakeholder Communiqué (a.k.a Wuhan Coronavirus 2019-NCoV) 01April2020

Dear Customer, Dear Stakeholder,

The purpose of this Communiqué is to keep you informed of the status of our operations and the measures we are taking to address the current pandemic triggered by SARS-Cov-2. This should be read as a complement to the information provided in the last communications.

Having a manufacturing site in Macau allowed Hovione to be exposed earlier to the challenges of dealing with COVID-19. Their experience allowed us to proactively organize ourselves to have in place cross-functional COVID-19 response teams working in different workstreams and with full transparency, being able to act fast and based on the best of our knowledge.

Health & Safety

Whoever can work from home has been instructed to work from home. The sites have taken all precautions, implementing health measures to limit contact, promote hygiene best practices and avoid dissemination. Our place of work is as safe as can be.

Operations and Supply Chain

Hovione operates four sites located in Macau, Portugal, Ireland and US. As the number of cases continues to increase in Portugal, Ireland and US we are starting to feel the first impact in our operations as some of our team members are going into isolation or quarantine. So far, we have not experienced any meaningful material disruption to our operations, and we are doing all that is possible to deliver our products and services normally. In Macau the situation is stable and little, or no impact is expected. In Portugal the state of national emergency was extended until the 17th of April. Nevertheless, we expect to operate as until now, as Hovione has a critical part to play in the welfare of patients, having full government support.

The restrictions to commercial air flight travel are limiting our options for air cargo (prices already gone up significantly, as they did already do last month in China). However, the logistics industry is resilient. To date, our Logistics team have been able to find alternatives by working closely with our suppliers and benefiting from their contingency plans.

Customers and Communication

We are taking all the necessary measures to maintain continuity of supply to our clients and the patients we are responsible for serving together with our clients.

At Hovione our communication is open and transparent, now more than ever. We will continue to communicate regularly with our customers through the commercial contact person as well as through the project teams' interactions.

Social Responsibility

Our experience in Macau made the company realize that besides attending to the needs of its team members and customers we also could have a broader role in our community. Therefore, Hovione Portugal, Macau, US and Ireland have also begun to manufacture and supply hand sanitizer gel on a pro-bono basis to institutions such as hospitals, fire departments and municipalities to support the effort of the countries where we operate against the virus. Additionally, we have created a webpage <https://www.hovione.com/covid-19> where we explain all details of our response to the crisis, such as sharing internal communiqués we have issued on this matter, as well as relevant information about the disease and its prevention.

We do not know what tomorrow will bring, but we will adapt quickly to the constraints and challenges this crisis imposes on us and on our business. This calls for collaboration and communication so you can expect to hear more from our team members in the coming weeks. Please also keep us informed as to what you expect from us. If you wish to receive our "Covid-19 – External Stakeholder Communiqués" please reply advising us. If you have any question not addressed here please direct them to your Hovione contact.

Lisbon, 3rd April, 2020
Hovione Communications (ipina@hovione.com)

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